EdInvent Inc. d.b.a Accredible –
Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Digital Credentialing Platform

Report Date: December 2023

Product Description: The Digital Credentialing Platform enables users to design, create and deliver digital badges, digital certificates and blockchain credentials.

Contact Information: support@accredible.com

Notes: This VPAT covers Accredible recipient functionality and content (Accredible Certificates, Badges and Blockchain and Accredible Accounts), including credentials (certificates and badges), profiles, login, and verification of credentials.

The following are NOT covered by this VPAT:

- Admin dashboard & reporting: https://dashboard.accredible.com/user
- Help content website: https://help.accredible.com/
- Marketing website: https://www.accredible.com/
- Spotlight & directories Coursefinder: https://www.coursefinder.io/
- Customer specified customizations

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Evaluation Methods Used: Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.1 Conformance Level A and AA. Level Access (Level) tested a selection of the product using a representative sample to cover the components and functionality of use flows. Below is a list of the assistive technologies (ATs) used:

- NVDA/Chrome

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

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WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Provides text equivalent for most non-text elements. Exceptions include: • Decorative image such as uploaded evidence image not marked as decorative • Controls that do not provide name role and state such as the drag and drop control associated with Evidence • Links such as Evidence links that directly target image files
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	Does not contain prerecorded audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Supports	Does not contain any prerecorded synchronized media (video with audio) that requires captions.

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Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	Does not contain any prerecorded video media that requires audio descriptions or a media alternative.
1.3.1 Info and Relationships (Level A)	Partially Supports	In most instances ensures that information, structure, and relationships conveyed through presentation can also be determined programmatically or through text. Exceptions include: • Inappropriate table markup on the calendar widget used in the Personal Information form • Missing list markup for content on the Wallet Pass Preview page
1.3.2 Meaningful Sequence (Level A)	Supports	Ensures that a correct reading order can be programmatically determined for content whose presentation sequence affects its meaning.

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Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A)	Supports	Does not contain instructions that rely solely on sensory characteristics such as shape, size, visual location, or sound.
1.4.1 Use of Color (Level A)	Partially Supports	Does not use color as the only visual means of conveying information, indicating an action, or prompting a response in most instances. Exceptions include: • Charts using color to convey information on the Credentials View page
1.4.2 Audio Control (Level A)	Supports	Does not include audio that plays automatically.
2.1.1 Keyboard (Level A)	Partially Supports	Ensures that interactive content and functionality is accessible and operable using a keyboard or keyboard emulator in most instances. Exceptions include: • Drag and Drop functionality associated with Evidence cards on the Credentials page

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Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)	Supports	Where a component can receive keyboard focus, allows it to be moved away using only the keyboard
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	Does not use character key shortcuts.
2.2.1 Timing Adjustable (Level A)	Supports	Does not contain time- limited or time-dependent content.
2.2.2 Pause, Stop, Hide (Level A)	Supports	Does not contain content that moves, blinks, scrolls, or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	Does not contain flashing content.
2.4.1 Bypass Blocks (Level A)	Supports	Provides skip links and other mechanisms to bypass blocks of content repeated on multiple pages.
2.4.2 Page Titled (Level A)	Supports	Pages of Accredible Digital Credentialing Platform provide titles that adequately describe their topic or purpose.
2.4.3 Focus Order (Level A)	Supports	Ensures that focusable components receive focus in an order that preserves meaning and operability.

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Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A)	Supports	Ensures that the purpose of links can be determined from the link text alone or in combination with the surrounding or programmatic context.
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	Does not require multipoint or path-based gestures for operation.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	Does not contain functionality that uses a pointer for operation.
2.5.3 Label in Name (Level A 2.1 only)	Supports	Ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text.
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	Does not contain functionality that requires device motion or user motion.
3.1.1 Language of Page (Level A)	Supports	Ensures that the default human language used on each page can be programmatically determined.

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Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A)	Supports	Ensures that interface components do not initiate a change of context when receiving focus.
3.2.2 On Input (Level A)	Supports	Ensures that interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link.
3.3.1 Error Identification (Level A)	Supports	When automatically detects input errors, the item or field in error is identified and it is described to the user in text.
3.3.2 Labels or Instructions (Level A)	Supports	Where user input is required, presents adequate labels or instructions for successfully providing that input.
4.1.1 Parsing (Level A)	Supports	Uses markup languages that satisfy this criterion.

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Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A)	Partially Supports	Contains user interface components whose name, role, state, and value can be programmatically determined in most instances. Exceptions include: • Inappropriate state associated on Date picker control on the Personal Information page • Controls missing name role and state such as the drag and drop control associated with Evidence on the Credential page • Inappropriate ARIA attribute used on controls such as aria-hidden on informative icon on the Credential Group page • Inappropriate implementation of page tabs such as those on the Issuer Credentials page

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Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	Does not contain any live synchronized media (video with audio) that requires real-time captioning.
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	Does not contain any prerecorded synchronized media (video with audio) that requires audio descriptions.
1.3.4 Orientation (Level AA 2.1 only)	Supports	Does not restrict its view and operation to a single display orientation, such as portrait or landscape.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	Ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Visual presentation of text and images of provide a contrast ratio of at least 4.5:1 against adjacent colors.

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Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA)	Partially Supports	Allows text to be resized without assistive technology up to 200 percent without loss of content or functionality in most instances. Exceptions include: • Overlap of text content on the Issuer Credential page by Badge image • Disappearance of content on dialogs such as the date picker widget on the Personal Information form and Update Privacy dialog
1.4.5 Images of Text (Level AA)	Supports	Uses text instead of images of text except for logos

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Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)	Partially Supports	In most instances, pages allow for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions. Exceptions include: • Truncated logo image on the Login and Retrieve Credentials pages • Loss of content on components such as the date picker widget in Personal Information form and sort control in the Issuer Credentials page • Two-dimensional scrolling required on pages such as Group Collections and Issuer Credentials

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Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only)	Partially Supports	In most instances, the visual presentation of non-text content has a contrast ratio of at least 3:1 against adjacent color(s). Exceptions include: • Parts of the bar chart on the Credential page
1.4.12 Text Spacing (Level AA 2.1 only)	Partially Supports	In most instances, supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality. Exception includes: • Truncated content in the footer

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Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Partially Supports	In most instances, content triggered by hover or focus becomes and remains visible when triggered and is dismissed when hover or focus is removed. Exceptions include: • Tooltips that cannot be moved over with a pointer on the charts provided on the Credentials page • Tooltips that obscure other content and cannot be dismissed without moving focus to charts provided on the Credentials group page
2.4.5 Multiple Ways (Level AA)	Supports	Accredible Digital Credentialing Platform provides multiple ways to navigate through pages in the product.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels provided in Accredible Digital Credentialing Platform adequately describe the topic or purpose of the content with which they are associated.
2.4.7 Focus Visible (Level AA)	Supports	Accredible Digital Credentialing Platform provides a visible indication of keyboard focus for elements on each page.
3.1.2 Language of Parts (Level AA)	Supports	Pages of Accredible Digital Credentialing Platform present content in a single language.

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Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA)	Supports	Ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.
3.2.4 Consistent Identification (Level AA)	Supports	Ensures that components with the same functionality are identified consistently across its pages.
3.3.3 Error Suggestion (Level AA)	Supports	When automatically detects input errors and provides error messages, it also provides suggestions for correcting each error.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Does not cause legal commitments, process financial transactions, or modify or delete user-controllable data.
4.1.3 Status Messages (Level AA 2.1 only)	Supports	Does not generate status messages that are subject to this criterion.

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Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

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Accredible will always strive to provide a true and fair description of the accessibility conformance of its recipient-facing products. If any further exceptions are found, we will address them as soon as is practicable. Web accessibility is a constantly evolving field, and we aim to evolve our accessibility documentation as the standards and our products evolve.

The information in this document is subject to change without notice and should not be construed as a commitment by EdInvent Inc. d.b.a. Accredible. EdInvent Inc. assumes no responsibility for any errors that may appear in this document.

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